## ucXception: A framework for evaluating dependability of software systems

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Abstract—Fault injection is a well-established technique in the research community that consists of emulating faults in order to obtain dependability-related data. Despite its potential, fault injection has been less widely adopted outside of academia, due to the expertise required to effectively conduct fault injection campaigns and to the lack of tools that can be easily adapted to different systems. This paper presents ucXception, an easy-toinstall, extendable, open-source framework for orchestrating the entire lifecycle of fault injection campaigns without requiring expert knowledge and using a graphical interface. ucXception supports injection of software and hardware faults using realistic fault models and can be applied to a variety of target systems, including virtualized systems and complex cloud computing deployments. This brings fault injection to modern environments of cloud computing. As a case study, a preliminary analysis on the usage of failure models as a valid alternative to fault models

Index Terms—fault injection tool; fault injection; software faults; hardware faults; fault model; failure model

#### I. Introduction

The dependability of a system can be defined as "the ability to deliver service that can justifiably be trusted" [1]. The concept encompasses several dependability attributes and includes the notion of threats in the form of faults, errors and failures. Faults can take various forms, but the community's focus revolves mostly around two types, which are hardware and software faults, due to their significant probability of affecting current software systems.

Hardware faults, particularly transient ones (i.e., soft errors), are on the rise due to the increase in the number of hardware components [2], [3], allied to the miniaturization of microprocessors [4]–[7] and the usage of energy saving techniques [7] (e.g., dynamic voltage and frequency scaling [8]). At the same time, evermore complex software systems are prone to residual software faults (i.e., bugs) that escape the software testing phase [9]. Software fault rates have been shown to be related with the total amount of source code lines, number of changed lines, and complexity of the system [10], [11], which are software features that have increased dramatically in recent years, with the consequent rise in the number of deployed bugs. Therefore, the evaluation of dependability and its attributes is of utmost importance, not only to critical systems but also to any software system.

To evaluate dependability, it is often necessary to perform fault injection (FI), which is a well-established technique that accelerates the process of fault activation in software systems by deliberately emulating faults in a system. Through the usage of fault injection, the generation of failure data is greatly

accelerated, producing in a few weeks the amount of data that would otherwise have taken years. Despite fault injection having been widely used for several decades, the reality is that researchers and practitioners often develop their own fault injection tools from scratch, since there is a limited number of these tools in the public domain that are capable of being easily applied to different types of systems, supporting multiple fault models or possessing a low learning curve.

This paper presents the ucXception framework, which is intended to provide quick setup of fault injection experiments, while bringing support for fault injection in modern, state-ofthe-art computer systems, such as those that use virtualization or belong to cloud computing deployments. ucXception caters to both novice and experienced users in the field of fault injection by including a simple and easy-to-use graphical user interface where fault injection campaigns can be setup, while at the same time allowing users to program complex campaigns. Users have at their disposal a range of pre-made components and templates that they can use in their campaigns and are able to develop and integrate their own components into the framework. Installation of ucXception has been made simple thanks to the use of containerization technologies, which enables its installation in just a few minutes using a single command.

ucXception has been made open-source and can be found at https://github.com/ucx-code/ucXception. When compared with existing fault injection tools, ucXception is one of the few projects that natively supports fault injection in virtualized and cloud computing systems, features a graphical user interface and supports injection of both transient hardware faults and software faults out-of-the-box. These reasons justify the importance of developing and adding ucXception to the already large set of existing fault injection tools, most of which are closed-source.

As a case study and in order to exemplify its ability to integrate new components and tools, ucXception was used to investigate whether failure models (i.e., actual failure/wrong outputs of components instead of injection of faults) are a valid alternative to fault models when performing fault injection. In other words, we researched whether injecting failures (e.g., node crash, process crash, process hang) yields results similar to those obtained using representative fault models (e.g., single bit-flip in CPU registers) in less time. Our experiment focused on a popular cloud computing setup based around Openstack and used a workload composed by common operations that cloud administrators perform. For

this study, a new fault injection tool was developed to inject failures, more precisely, process crashes, and integrated into ucXception. The results suggest that failure models can be used to accelerate campaigns, however the resulting failures appear to differ from those obtained when performing fault injection using fault models, recommending some care with the accuracy and representativeness of experiments that use failures modes.

The contributions of this paper include:

- An open-source framework for easily conducting fault injection campaigns that supports different fault models including models representative of transient hardware and software faults;
- 2) A case study with the goal of demonstrating ucXception and investigating the viability of using failure models to accelerate the fault injection process.

The structure of the paper is as follows. In Section II we provide a detailed description of ucXception, including its architecture, its components, the fault injectors, its frontend and its installation process. Section III presents the preliminary experimental evaluation of failure models as an alternative to fault models, including a description of the setup, the results, observations and limitations. Section IV provides a review of the related work in the fields of fault injection tools and Section V concludes the paper.

#### II. FRAMEWORK DESCRIPTION

The ucXception framework was developed with ease-of-use and expandability in mind. It allows the novice user to quickly run new fault injection campaigns using the graphical interface, as well as the experienced user to design and tailor a campaign with the minimum amount of effort and knowledge on the details of the target system and on the fault injection process. To achieve this, the ucXception framework incorporates multiple out-of-the-box elements that implement specific functionalities and that can be mixed and matched according to the different needs.

ucXception is composed of two modules, Frontend and Backend, as shown in Figure 1. The Frontend module provides a graphical web interface where the users have access to the various functionalities of the framework. Through the graphical interface the users can register and login, view their campaigns, create new campaigns and perform a preliminary data analysis. The Frontend module was developed using React, as it contains libraries that implement various functionalities.

The Backend module consists of two software components: the Manager and a REST API. The Manager is the heart of the framework and is the software component responsible for executing the fault injection campaign and storing its results. The Backend module spawns multiple instances of the Manager process, one for each campaign being executed. The REST API exposes the functionalities of the Manager to the Frontend module. The Backend module also encompasses one database, where the information about the users and their campaigns is kept, as well as multiple CSV files that contain

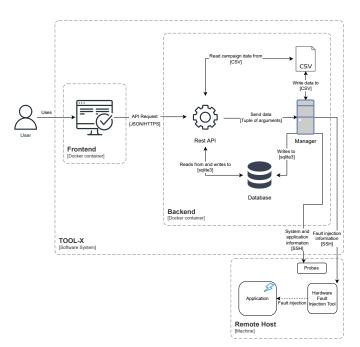


Fig. 1: Architecture of ucXception.

the results of each campaign. The Backend module is self-sufficient and can be used without the Frontend module. The language adopted for the development of the Manager was Python 3.8, due to its simplicity and due to the range of libraries that are available. The technology used to develop the REST API was Flask and the database was SQLite, since the framework is aimed at smaller groups, for example research groups, hence a simpler and lighter engine was chosen.

## A. Frontend & Graphical User Interface

The Frontend module provides the graphical interface of the framework, which includes web pages with various functionalities that are organized into four sub-modules:

- Authentication Sub-module related to user authentication, e.g., login, registration and password change;
- Menu Sub-module related to the display of information, such as campaign status;
- Campaign Menu Sub-module related to the analysis of the campaign results, including campaign statistics and creation of graphs;
- Campaign setup Sub-module related to the creation and configuration of new campaigns.

The first sub-module (Authentication) includes the functionalities of registering a new account, signing in and recovering/changing the password. Figure 2 shows 4 different pages: login, create account, recover password and change password. Although authentication is not a common feature in a fault injection framework, it enables multiple users to share the framework seamlessly.

After login the user sees the menu page, shown in Figure 3, where a list of the user's campaigns and associated information is presented. The user can search and filter campaigns by

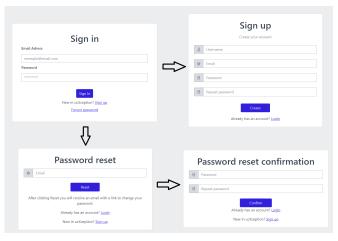


Fig. 2: Authentication page.

campaign name, execution name and campaign type name and change the number of campaigns to display at once.



Fig. 3: Menu page.

After a campaign has been executed, the user can view a brief analysis of its results. The statistics page, shown in Figure 4, contains a statistical analysis of the campaign results, including information regarding run duration, failure percentage, incorrect content percentage, among others. Furthermore, a line graph in the page shows the evolution of the crash and incorrect data percentages as the number for runs increased, thus indicating whether the results have converged or not.



Fig. 4: Statistics page.

The campaign creation page has two different types of fields: configuration and parameters. The setup fields are associated to the general configuration of the campaign, like name, path to the injector, files to upload, while the parameters are related to the more specific configuration of each campaign.

Depending on the selected campaign, the displayed parameters change. To aid the novice user to comprehend what is expected from each field, a help box which triggers a pop-up containing an informative message is used.

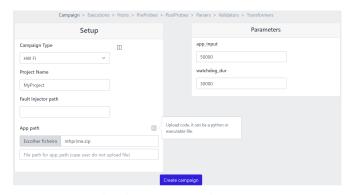


Fig. 5: Create campaign page.

#### B. Manager

The Manager, which is the core of the Backend module and which carries out the fault injection campaigns, is composed of a set of pre-made elements that provide contained functionality that can be connected together to solve the user's needs. According to the nomenclature adopted by ucXception, these elements can be classified as:

- Campaign A campaign consists in a set of runs according to a specific configuration (which is stored in a database). Different runs can have different parameters, e.g., some runs may perform injection while others will not (golden runs).
- Run A run represents a single execution of the experiment flow defined in the campaign configuration, using the given run- and campaign-specific parameter values.
- Watchdog A watchdog is used to monitor the execution time of a run and to ensure that it does not extend over the user-defined alloted time. If the run is taking too long and since it may even never end (e.g., the application has entered an infinite loop), the watchdog will kill the workload application and record the occurrence.
- Probe A probe represents an application that will be launched for the duration of the run and has the purpose of monitoring and storing information relative to the system or application being evaluated. Probes can be subdivided into pre- and post- probes, according to whether they are launched before or after the workload has started. Pre-probes usually collect system-wide metrics, whereas post-probes monitor specific processes, hence the need for post-probes to be launched after the workload.
- Fault injection tool The fault injection tool implements a specific fault model (e.g., software faults, single bit-flip for emulating transient HW faults) and allows the emulation of faults according to that model.
- Validators The validators are small pieces of code, usually Python functions, that inspect the results obtained

- during a run and verify acceptance conditions. If a validator fails (e.g., fault injection was not successful) then the data for that run will not be written to disk.
- Parsers A parser reads the results of the run (e.g., output of the fault injection tool, workload output) and converts them into a more useful and compact format.
   The various parsers write always to the results CSV file.
- Transformers Transformers are similar to parsers, since both receive raw input and convert it into a processed output, but whereas parsers store their output in the results CSV file, the output from transformers is stored as individual files in the run's own result's folder. Transformers are mostly used to convert the raw output of the probes into a more manageable format, *e.g.*, converting a binary file originating from a resource monitoring probe into a CSV file where each row represents a time step and each column represents a monitored resource.

Since fault injection experiments can take place both in single-machine setups and in distributed systems, ucXception was designed to be able to transparently support both local and remote execution. The taken approach consists in defining a list of remote hosts, which includes the information required to perform a login via SSH (namely the IP and username). When required, every function in ucXception is capable of parsing the information regarding the host in which they should execute.

To facilitate the design and creation of new campaigns by an expert user, a base campaign template is provided. The flow of each experiment run is defined by the campaign configuration file, but usually obeys the flow that is provided by the base template and consists in the following steps:

- 1) Launch pre-probes The pre-probes are launched and start to monitor their targets.
- Launch workload The workload is started. The user must programmatically define this step, possibly using the available utility functions.
- Launch post-probes The post-probes are launched. Normally the post-probes require the PID (or similar information) of the processes that they will monitor.
- 4) Launch fault injection tool The fault injection tool (faultload) is launched. Per run only one injection is performed (unless explicitly modified in the code), in order to avoid a previous injection influencing future injections and thereby skewing the results. Although the fault injection tool is launched at this point, the fault may only be injected at a later moment, as the tool itself can have its own triggering mechanism. Unless modified, the values passed to the fault injection tool are randomly chosen from pre-defined valid ranges that will determine the actual type of fault injected in each run.
- 5) Peak loop During this phase the workload executes, and the fault injection will take place at some point during its course. A watchdog process is launched with a configured pre-determined amount of time, if the workload does not finish within the alloted time, then the watchdog will

- forcefully kill the workload and the fault injection tool (if required). Otherwise this phase ends as soon as the workload process terminates.
- 6) Post finish Usually consists, at least, in stopping the probes, but may include other user-defined operations that should be executed right after the workload has ended.
- 7) Extract data Extracts the data from the probes and stores them in the run's results folder.
- 8) Launch transformers Launches the transformers that will read the stored data and convert it to another format, which will once again be stored in the run's results folder.
- 9) *Launch parsers* Launches the parsers that will produce the output is stored in the main results CSV.
- Launch validators The last step consists in validating the results as to ensure their correctness.

At the end of each successful run (*i.e.*, when the validators do not flag a correctness error in the results), the data is added to a Pandas dataframe, which will be written to disk after the current campaign has ended. If the framework is stopped before the campaign has a chance to end, the data collected up until that moment is nevertheless stored to disk.

#### C. Components

ucXception provides a range of pre-made components that the user has at his own disposal. However, the expert user can create his own component and add it to the framework. Currently the following pre-probes are available:

- Logs probe A simple probe that extracts logs from the target system during the Post finish phase. It is ready to extract logs specific to Linux, Xen and Openstack. The user can easily configure it to support other types of logs.
- *IntelPCM probe* Intel PCM (Processor Counter Monitor) [12] provides a way of monitoring hardware counters in recent Intel hardware. This probe can be used to monitor the CPU, memory and power counters.
- *Ping probe* A simple probe that performs pings at an user-specified interval between a source and a target computer. Can be used as a rudimentary way of monitoring the state of various systems.
- SAR probe SAR [13] is an utility that uses the various interfaces provided by the Linux kernel to monitor system-wide activity information, such as CPU, memory, network, disk or power metrics. It takes a snapshot of all the available metrics at an 1 second interval (the lowest possible) and stores the results in a binary file.
- TCPDump probe Monitors and stores all the network traffic in a specific interface. Supports passing TCP-Dump [14] rules to filter the packets that are captured.
- Xentrace probe Xentrace [15] is an utility that monitors
  the events that occur in a Xen virtualized system. The
  results are stored in (usually large) binary files.

With regards to post-probes, only the following is currently available:

 Pidstat probe - Somewhat similar to the SAR probe, since it also captures similar metrics, but focuses on a specific process (whereas SAR is system-wide). Can be used to monitor the workload application.

In terms of parsers, the following are available:

- HW FI parser Reads the output produced by the ucXception's HW fault injection tool, which emulates transient hardware faults, and stores the register, the bit, the injection time, the PID of the process that was affected by the injection and the pre- and post- injection values of every register.
- SW FI parser Stores information relative to the injection performed by the ucXception's SW fault injection tool, such as the applied operator or in which line the fault was injected.
- Pcap -> TCP parser Reads the data from a TCPDump probe and calculates statistics, such as, total packets, total packets by type (RST, FIN, ...), retries, and others.
- Info parser Stores generic information about the run, such as its start time, end time and duration.
- MD5 output parser Obtains the output of the workload application and computes its MD5 hash. Compares the obtained MD5 hash against a fixed, expected hash and records whether both hashes match and the size of the produced application's output. Useful to detect silent data corruptions whenever the workload application produces a deterministic output (i.e., always produces the same output when it receives the same inputs).
- Return code parser Stores the return code of the workload process. Can signal a successful termination or an abrupt termination (e.g., killed by the operating system due to a segmentation fault).
- *Current folder parser* Minimalistic parser that just stores the path of the results folder of the current run.

Concerning transformers, the following are available:

- Pcap -> TCP 2 CSV transformer Converts a PCAP dump of network traffic into a CSV file with high-level information about each packet, such as the TCP flags, packet size, IPs and ports, or timestamps.
- *Pidstat 2 CSV transformer* Converts the binary file generated by the *Pidstat probe* into a CSV file.
- SAR 2 CSV transformer Employs the sadf utility [13] to convert the binary file produced by SAR probe into a CSV file.
- *Ping 2 CSV transformer* Converts the output of the *Ping probe* into a more structured CSV file.
- Save output transformer Saves the raw output (stdout and stderr) from the workload application into files. Can be used when a more detailed analysis to this output is required, or for debugging.

There is one available validator, called *Ensure Injection*, which checks whether one and only one injection (of the ucXception HW fault injection tool) has occurred in a run by comparing the pre- and post-injection values of all registers and ensuring only one bit of one register has changed.

## D. Fault Injectors

ucXception comes equipped with three fault injection tools

that implement different fault models. There are two different fault injection tools for emulating hardware faults, which focus on different types of systems, and a tool for emulating software faults. Moreover, other fault injection tools can be integrated into the framework.

1) Hardware faults in Linux-based systems: This tool emulates soft errors that affect the CPU's register file or other components of the CPU (buses, ALU, FPU, etc.), by implementing the single bit-flip fault model [16], [17]. Bit-flips are restricted solely to general purpose CPU registers and there is no support for directly performing bit-flips in the memory. The decision of not including injections in memory words was supported by the existence and popularity of very effective ECC for memory and by the fact that part of the soft errors affecting the memory can also accurately be represented by injections in register files.

The tool can run in any modern Linux kernel and supports the x86\_64 and ARM architecture. It employs the *ptrace* functionality available in practically every Linux installation and which is also the engine behind the famous *gdb* debugging tool, to attach itself to a running process, briefly suspend its execution, obtain the data structures of the Linux kernel that hold the process' register values, perform the bit-flip according to the passed parameters, and resume execution. After the target process resumes execution, its register values will include the bit-flip. Since the tool is software-only and does not depend on any hardware extension or feature, we are referring to SWIFI (Software-Implement Fault Injection). Furthermore, since the injection can be performed without requiring any modification to the target program's source or binary code, it can be classified as a run-time approach [18].

The tool also includes logging functionality that stores the exact timestamp of the injection moment and the values of every register prior and post the bit-flip. This information is extremely useful not only to validate that injection is working correctly, but also to enable detailed and complex analyses of the results.

The moment of injection is always temporarily triggered, but there is support for two ways of setting this trigger: timeout and deadline. In timeout mode the user specifies how many milliseconds the tool should after it is launched and before it performs the bit-flip. Whereas in deadline mode, the user specifies a UNIX timestamp (including milliseconds) which defines the desired moment of injection and which the tool will attempt to obey as closely as possible. Localization-based triggering, i.e. triggering the fault whenever a certain instruction is executed, is not currently supported, as this tool's approach is not the best candidate to support such a triggering mechanism. The flow of the this fault injection tool is hence as shown in Figure 6.

sleep	attach to process	get register data struct.	print old values	do bitflip	print new values & tstamp	detach & resume
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Fig. 6: Flow of ucXception's HW fault injection tool for Linux-based systems.

2) Hardware faults in virtualized systems: A separate fault injection tool capable of emulating hardware faults was created specifically for use in virtualized systems. It is capable of injecting faults in any application running inside a VM, including a hypervisor as long as nested virtualization is used (i.e., the hypervisor being targeted is executed inside a VM).

The fault model remains the traditional single bit-flip in CPU registers and any of the *rip*, *rsp*, *rbp*, *rax*, *rbx*, *rcx*, *rdx* and *r8* to *r15* x86-64 registers can be targeted.

The tool was implemented as a set of modifications to the Xen hypervisor, which introduce a new hypercall and respective toolstack functions to control the fault injection process, as well as modifications to the scheduling subsystem to enable injections of faults inside VMs.

The injection process consists in modifying the register value stored in the data structure that holds a VM's CPU state and which is updated immediately prior to a context switch. This structure is needed because every hypervisor must know the latest state of the CPU between context switches of VMs. We take advantage of this fact to inject faults, but this means that the approach is dependent on the rate at which context switches occur, which is a configurable parameter in Xen. While higher context switching rates (*i.e.*, smaller timeslices) allow the fault injection tool to have a more precise moment of injection, they can also bring considerable performance overhead and intrusiveness to the system.

Furthermore, this tool is capable of filtering the application that is targeted for injection by looking at the value in the *rip* register (which points to the next instruction to be executed) and only performing injection whenever the *rip* is inside a user-defined range. This functionality can be specially useful if one wishes to perform fault injection that affects solely the hypervisor (or solely the non-hypervisor code) running in a VM, as there is a well established division between the virtual memory addresses assigned to the hypervisor, to the operating system and to the userspace applications.

Figure 7 presents the expected usage scenario for this tool. The flow starts from the privileged virtual machine (PVM), also known as dom0 in Xen's nomenclature, where the ucXception framework provides the triggering functionality, which is not embedded in the fault injection tool, and calls the toolstack at the correct moment. The toolstack will perform a hypercall to a function in the hypervisor, while passing the desired parameters for fault injection. These parameters include the target VM (when a system has multiple VMs, the tool can focus on just one of them), the target register and bit where injection will take place, and the start and end of the memory range that the rip should be pointing at if injection is to take place, although this last parameter is optional. The hypercall function will write this information to an internal structure, which will be read during context switching, and if all conditions are met (the VM that is receiving CPU time is the same as the target VM and its rip is inside the expected range) the bit-flip is performed here, right before the target VM starts executing.

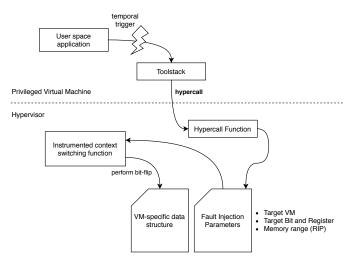


Fig. 7: Flow of ucXception's fault injection tool for virtualized systems.

3) Software fault injection in C source-code: Software faults are an important threat to the dependability of computer systems, including large scale and networked applications. Moreover, it is widely accepted that all computer programs contain software defects and, consequently, it is relevant to intentionally introduce defects as a means to evaluate how well a system is able to detect, isolate and recover from the ensuing errors.

ucXception supports software fault injection at the sourcecode level by applying program modifications that are representative of mistakes made by software developers [19]. Table I lists the software fault types that the tool is able to inject. The tool accepts programs written in the C programming language, widely used to develop system software.

TABLE I: Software fault types.

Operators	Description
MIFS	Missing if construct plus statements
MIA	Missing if construct around statements
MIEB	Missing if construct plus statements
	plus else before statements
MFC	Missing function call
MLAC	Missing and sub-expression in branch condition
MLOC	Missing or sub-expression in branch condition
MVAE	Missing variable assignment with an expression
MVAV	Missing variable assignment with a value
MVIV	Missing variable initialization with a value
WVAV	Wrong value assigned to variable
MLPA	Missing localized part of algorithm
WAEP	Wrong arithmetic expression passed in function call
WPFV	Wrong variable passed as parameter of function call

The faults listed in Table I are injected in programs written in the C programming language and the injector itself is written in Java, using the Eclipse CDT plugin, which is the plugin that supports C/C++ programming in Eclipse. The fault injector takes as input the source code and CDT performs lexical and syntactic analysis to produce the corresponding abstract syntax tree. The fault injector then searches the tree

to identify the nodes in which faults can be injected. For each possible location/fault type pair, the tree is modified accordingly and the resulting program is then converted back into source code representation. Then, a call to the diff tool generates a patch file for each fault that can be injected.

## E. Containerization

One of the unique advantages of ucXception is its easy and quick installation process, which is accomplished through the use of Docker containerisation technology. Docker is an open platform for building, running, and managing containers on servers and the cloud.

Docker revolves around two basic concepts: images and containers. An image is a read-only template with instructions for creating a container, and a container is a runnable instance of an image. To publicly share images, Docker provides a repository, called Docker Hub. As such, ucXception consists of two images (one for the Frontend module and another for the Backend module) and we have made them publicly available in Docker Hub.

Regarding the environment configuration, the framework administrator can extract the image from the Docker HUB repository. Then the administrator must execute a command to generate a container of the respective image. The command will be practically identical for the creation of the containers for the two modules. Mainly, the administrator must define an IP address, a port and must also specify two crucial environment variables for the modules to work properly:

After pulling the images from Docker Hub, some parameters unique to each host system must be configured. These are the IP address and ports where ucXception will listen as well as two crucial environment variables:

- REACT\_APP\_API\_URL Holds the URL of the REST API. Required so that the Frontend module can send requests to the API.
- FRONT\_END\_URL Contains the URL of the frontend web page. The API needs to know the web page address, because when an email is sent due to a password change request, a link is also sent which redirects the user to a specific page of the Frontend module.

As stated, the framework can execute operations, inject faults and collect data from remote systems. However, in order for this feature to be operational, a private/public keypair should be shared across the containers and every remote host that will be used for the campaigns. For the images published in Docker Hub, a pre-defined keypair has been used.

If the expert users wish to define their own keypairs, they can do so, but such implies manually creating the Docker images. Fortunately, creating new images in Docker is simple and depend on editing a Dockerfile, which is a file is used to define the steps required to create an image. This Dockerfile can be edited so that ucXception uses a different keypair, as well as to add new components or campaigns.

# III. EVALUATING FAILURE MODELS FOR CAMPAIGN ACCELERATION

Fault injection using fault models has been widely used for evaluating the dependability of systems and to validate fault tolerance mechanisms. However, despite being effective, it is a slow process because many faults do not have any effect (i.e., do not cause any visible failure in the target system). Fault injection using failure models can, hypothetically, be able of reproducing the same results, with similar levels of accuracy and representativeness, but at a fraction of the time and cost.

Although failure models have been used before, to the best of our knowledge, no study has verified whether the produced results are representative nor that failure models bring a speed and cost improvement. In this case study, we will perform fault injection using both fault and failure models and compare the obtained results in order verify and validate the aforementioned points.

For the experiments we will use the ucXception framework and take advantage of its extensibility to integrate a new fault injection tool that uses a failure model and a new parser. We chose an experimental setup representing a cloud deployment and opted to use Openstack, a cloud operating system, as the target system for the experiments. Openstack is divided into several services to allow users to use the components according to their need, such as, compute, storage, networking, orchestration, shared services, among others.

#### A. Setup

In order to run the experiments a physical setup was configured. Its specifications in terms of hardware and software are given in Table II. The ucXception was installed on the machine manually, thus without using any containerization technology.

Description Component Linux 4.14.89 Operating system Hypervisor Xen 4.11.1 CPU Intel(R) Core(TM) i7-4770 CPU @ 3.40GHz CPU(s) 4 Thread(s) per core RAM 16 GB Disk1 1T\*7200 RPM Disk2 10T\*7200 RPM

TABLE II: Experimental setup specification

Openstack contains a plethora of services that are optional. In our setup, the 3 most common Openstack services were configured. One service (Nova) supports the creation of virtual machines and provides an API and tools for managing the resources of the cloud. Another service (Neutron) provides "network as a service" between interface devices managed by other Openstack services, such as Nova. The hypervisor used in Neutron to host the virtual machines was KVM/Qemu 4.2.1. Finally, the third installed service (Cinder) is a block storage service and is designed to present storage resources to end users that can be consumed by Nova.

Two pre-probes were configured to collect metrics regarding the three configured services. For Nova, the *Logs probe* was used to extract logs from the target system, in this case Openstack, and the *Ping probe* was configured to perform pings on the three services to monitor the various systems.

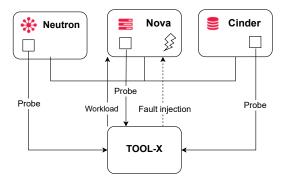


Fig. 8: Experimental Setup.

Figure 8 illustrates how the setup is configured and how fault collection and injection is performed. ucXception executes the workload and launch the probes for each service installed. While the workload is being executed, the ucXception manages the fault injection process.

#### B. Workload

The workload consists of several types of requests made to Openstack, which represent some of the most common operations that a system administrator might perform, such as listing, creating and deleting flavors or instances. The workload follows a sequential flow which performs, in total, 11 operations, although some are repeated more than once. The operations are:

- 1) List all flavors (i.e., the resource configurations that can be used by the virtual machines)
- 2) List all instances (i.e., virtual machines)
- 3) Create a new flavor with a certain configuration
- 4) Create a new instance using the previously defined flavor
- 5) Delete a flavor
- 6) Delete an instance

The workload is simplistic and can be extended in the future to perform other operations. In total, the workload takes on average 130 seconds to finish.

## C. Injection process

Regarding the injection process, we defined what, where and when to inject based on our setup and the goals of our study. The objective was to use fault and failure models to emulate transient hardware faults affecting a process of Openstack. Software and other kinds of faults were not considered.

Regarding the fault model, the single bit-flip fault model was used. This model emulates soft errors affecting the CPU register file directly or other CPU components (buses, ALU, FPU, etc.) indirectly. Both the bit and register are chose randomly following an uniform distribution, once per run.

For the failure model, we injected crashes of a process, which is a common failure mode obtained in fault injection experiments where a single bit-flip is injected in a random CPU register. Other failure models can be evaluated, however we chose to begin with this one because it is simple to implement and emulates a large portion of failures.

A new tool was developed which randomly chooses and kills (by sending a SIGKILL) a random process of nova-api, which is the service that receives the operation requests and passes them on to the correct service to be handled. Due to the extensibility of ucXception it was possible to add the new failure model injection tool that was developed later to the framework.

One of the various Openstack-related services of the Nova VM was chosen to be the target, as Nova is the central element of the setup. In the future we plan to conduct similar experiments in the other services of Nova and of the other Openstack components. As the workload takes about 130 seconds to execute, the injection time was set to the range between ]10,100[ seconds, chosen randomly. The first 10 seconds correspond to the warmup and the last 30 seconds are the cooldown, which allow the injected faults to manifest and cause failures.

## D. Failure detection and classification

The expected output from running the workload includes information about the return code of each operation (which indicates whether the operation executed successfully or not), the duration of its execution and, for some operations, the output produced by the operation. These parameters allow a detailed analysis to be made of the output during the experiments, with the aim of assessing whether the result after fault injection remains as expected. For automatically performing the data processing, a parser was developed and integrated into ucXception. For each operation of the workload, the parser processes the workload output and writes the following data to the CSV file: Correct or incorrect output and the respective output size, status code, total time taken to perform the operation.

Another measure that must be considered, but that is not treated by the parser, is the watchdog parameter that is set at the beginning of the campaign configuration. As the execution of the workload takes about 130 seconds, a watchdog of 200 seconds was defined. This time is longer than the execution of the workload so that the workload has time to finish by itself. If the workload takes longer, then the watchdog terminates the process as to avoid waiting for a possibly hanged process.

These metrics allow the results to be classified in two ways: 1) No Effect (the workload executes seemingly without problem), and 2) Failed (at least one operation returned a status code different from expected, thus signaling an unsuccessful operation). Silent data corruption, despite important, was not included because no occurrence was detected.

#### E. Results

A total of 2000 runs were executed, equally distributed between injection using fault and failure models. Applying the classification scale resulted in 94% of No Effect for the failure model and 98% for the fault model. Therefore there

were 6% of failed runs when using the failure model and 2% with respect to the fault model.

Figure 9 shows a comparison between the amount of operations that failed in a single run for fault and failure models. It should be noted that the Y-axis is zoomed in between 0 and 4.5%. An analysis of the results concludes that not only failure models cause more failures, the generated failures also affected more operations, on average.

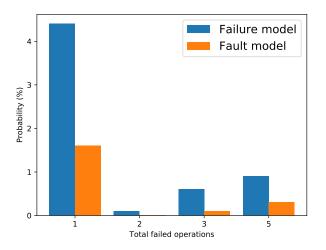


Fig. 9: Failed operations per run for both models.

Figure 10 shows the probability of an error occurring in each of the various operations of the workload. Once again the Y-axis is zoomed in. The graph shows that operation T7 has a higher failure probability, when using failure models, and operations between T5 and T8 had mostly elevated probabilities when using fault models. The first and last two operations did not experience any failure likely due to the warmup and cooldown periods.

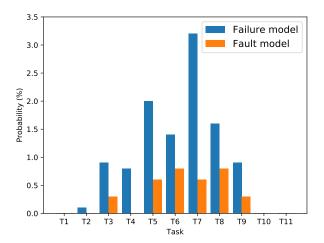


Fig. 10: Failures per operation for both models.

To measure how the failure probability evolves when using failure models, Figure 11 plots the distance between the average failure probability obtained in each run when using failure models against the final failure probability obtained using fault models (i.e., 2%). It can be seen that the distance continues increasing as the number of runs increase, with no visually obvious sign that it will stabilize.

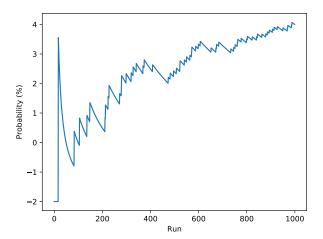


Fig. 11: Distance between failure model and oracle.

#### F. Observations & Limitations

Despite the exploratory nature of this experimental evaluation, some observations can already be made. Nevertheless more experiments are needed to reach acceptable confidence. One observation is that the usage of failure models produces more failures than the usage of fault models, thus accelerating this type of experimental campaigns. This is to be expected after all, but carries implications to practice. Namely, if the objective of a campaign is to quantify the failure modes and their probabilities of a system, the usage of failure models should be complemented with a correction factor, otherwise the obtained probabilities will be higher than what they really are. On the other hand, if the objective of a campaign is solely to collect failure data or to validate a fault tolerance mechanism, then failure models appear to be a valid and more efficient choice.

Another observation is that the failures obtained when using failure models appear to differ from the failures generated by injecting faults. This can be seen in Figure 10, where the distribution of failures across different operations appears to not follow the same pattern. For example, failure models caused failures that strongly affected operation T7 whereas fault models did not. Another example is in operation T4, which experienced failures when using failure models but never when using fault models.

Although some progress has been made in the comparison between fault and failure models, the present study suffers from various limitations that will be addressed in future work. First of all this experiment focuses only on a specific experimental setup, thus the observations cannot be extrapolated to other setups. Another limitation is related to the workload, which exercises only a small, yet often used set of operations and which does not produce an elevated load on the system's resources. Other workloads should be considered as part of

future experiments. Different faultloads, such as different fault models, can also be considered. Finally, the obtained number of experiment runs is still relatively low.

Even though limited, the results support carrying out further experiments in this topic and show how the extensibility of ucXception can be an advantage when researching topics that fall out from the more traditional use cases associated with fault injection.

#### IV. RELATED WORK

Given that fault injection is a mature technique with decades of academic and commercial use, several fault injection tools and frameworks have been described in the literature. When compared to these, ucXception constitutes a more recent framework that has support for multiple fault models and that can inject in virtualized and cloud computing systems.

In this section, a brief description of other important fault injection tools is provided following a chronological order. MESSALINE [20] is a 'general physical-fault injection tool' composed by four modules: fault injection, target activation, readout collection, and management. It supports a range of fault models, which include stuck-at-0 and stuck-at-1.

FIAT (Fault Injection-based Automated Testing) [21] has a structure composed by fault injection manager, which controls the experiments, and a fault injection receptor, which receives the results for posterior analysis, and includes the ability to support distributed systems, monitoring the systems and injecting faults through a software-implemented compile-time approach, according to a fault model of single or multiple memory bit-flips.

FERRARI [22] is a fault injection tool that injects faults by modifying the process' injection state through the *ptrace* functionality, very similarly to the approach taken by one of the fault injection tools of ucXception that has been described in this paper. FERRARI is capable of injecting memory corruption faults, or transient and permanent faults, supports time and location triggers, and has five different fault models, which are bit-flips, bit setting, bit resetting and byte setting.

FINE [23] (Fault Injection and moNitoring Environment) supports injection of software faults and hardware-induced software errors into UNIX kernels. It is composed by four parts: the fault injector, the workload generator – which generates a workload of systems calls, the controller, and the software monitor – which tracks variables of the kernel and its control flow and stores this information to disk.

Xception [24] employs a hybrid approach which combines software-implemented fault injection with debugging and performance-monitoring hardware extensions as to reduce the overhead of the fault injection process and to monitor fault activation and the target system. It supports fault models such as bit-flips, stuck-at-0 or stuck-at-1, on main memory and the processor, and is capable of performing triggering by time or upon specific instructions.

NFTAPE [25] is a framework for fault injection that can be used in various types of systems and supports multiple fault models, including bit-flips in registers and memory, communication errors and I/O faults, and multiple fault triggers, including spatial, time-based and event-based.

Goofi-2 [26] is capable of using both hardware-implemented and software-implemented techniques to emulate transient hardware faults in CPU registers and memory using single and multiple bit-flips. It supports three different fault injection techniques: Nexus-based, exception-based and instrumentation-based. All these techniques are in one way or another dependent on features of the underlying hardware.

Gigan [27] is a software-implemented fault injection tool capable of introducing faults in memory and CPU registers of a virtualized system as single bit-flips that are triggered using breakpoints.

LLFI [28] is a fault injection tool that operates at the intermediate code level of LLVM in order to inject hardware faults in a compile-time manner which supports specifying the location of the fault. The propagation of the fault can be traced through the application using instrumentation in the program.

Marcello Cinque and Antonio Pecchia introduced a fault injection framework aimed at virtualized multi-core systems [29]. Their framework emulates hardware errors by modifying the values of special registers that belong to the Machine Check Architecture (MCA), in doing so they are able to evaluate the error handling mechanisms of the system.

CloudVal [30] is a framework based on NFTAPE that was developed to validate the reliability of virtualized environments. It supports emulation of soft errors and injection of faults mimicking delayed I/O operations and maintenance events. Its fault injector was implemented as a loadable kernel module and features a spatial-triggering mechanism based on breakpoints.

#### V. CONCLUSION

In this paper, we presented ucXception, an open-source framework for orchestrating and conducting fault injection campaigns. ucXception is easy to install and to use and can be extended with new components and tools. It comes equipped with a range of components for monitoring the system-undertest and can emulate both software and transient hardware faults. ucXception was designed to be used in both local and distributed systems, particularly virtualized and cloud computing systems. As such, ucXception is one of the few projects supporting fault injection of different fault models and focusing in cloud computing and virtualized systems that has been made publicly available.

A case study consisting in an evaluation on the viability of using failure models as alternatives to fault models when performing fault injection was carried out using ucXception. The results confirm that failure models can produce failures more frequently than fault injection, however the resulting failures may differ from those that occur when fault models are used. Further research is needed before a strong conclusion can be taken regarding this matter, which is planned as future work.

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